

Consumer Confidence Report (CCR) Certification Form

Water System Name: Tuckseige Water and Sewer Authority

Water System No.: **NC 01-50-035** Report Year: **2020** Population Served: **6858**

The Community Water System (CWS) named above hereby confirms that all provisions under 40 CFR parts 141 and 142 requiring the development of, distribution of, and notification of a consumer confidence report have been executed. Further, the CWS certifies the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the primacy agency by their NC certified laboratory. In addition, if this report is being used to meet Tier 3 Public Notification requirements, as denoted by the checked box below, the CWS certifies that public notification has been provided to its consumers in accordance with the requirements of 40 CFR 141.204(d).

Certified by: Name: Chris Wilson

Title: Superintendent and ORC

Signature: _____

Phone #: 828-421-3935

Delivery Achieved Date: 4-20-2021

Date Reported to State: 5-6-2021

The CCR includes the mandated Public Notice for a monitoring violation (check box, if yes)

Check **all** methods used for distribution (see instructions on back for delivery requirements and methods):

Paper copy to all US Mail Hand Delivery

Notification of Availability of Paper Copy (other than in the CCR itself)

Notification Method _____ (i.e. US Mail, door hanger)



Notification of CCR URL

URL: <https://bit.ly/3g7YhHF>

Notification Method On bill _____ (i.e. on bill, bill stuffer, separate mailing, email)

Direct email delivery of CCR (attached? ___ or embedded? ___)

Notification Method _____ (i.e. on bill, bill stuffer, separate mailing)

Newspaper (attach copy) What Paper? _____ Date Published: _____

Notification Method _____ (i.e. US Mail, on bill, bill stuffer, door hanger, a postcard dedicated to the CCR, or email)

“Good faith” efforts (in addition to the above required methods) were used to reach non-bill paying consumers such as industry employees, apartment tenants, etc. Extra efforts included the following methods:

- posting the CCR on the Internet at URL: _____
- mailing the CCR to postal patrons within the service area
- advertising the availability of the CCR in news media (attach copy of announcement)
- publication of the CCR in local newspaper (attach copy)
- posting the CCR in public places such as: (attach list if needed) _____
- delivery of multiple copies to single bill addresses serving several persons such as: apartments, businesses, and large private employers
- delivery to community organizations such as: (attach list if needed)

Note: Use of social media (e.g., Twitter or Facebook) or automated phone calls DO NOT meet existing CCR distribution methods under the Rule.

2020 Annual Drinking Water Quality Report ***Tuckasegee Water and Sewer Authority***

Water System Number: NC 01-50-180

We are pleased to present to you this year's Annual Drinking Water Quality Report. This report is a snapshot of last year's water quality. Included are details about your source(s) of water, what it contains, and how it compares to standards set by regulatory agencies. Our constant goal is to provide you with a safe and dependable supply of drinking water. We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to ensuring the quality of your water and to providing you with this information because informed customers are our best allies. **If you have any questions about this report or concerning your water, please contact Chris Wilson at 828-293-3243. We want our valued customers to be informed about their water utility. If you want to learn more, please attend any of our regularly scheduled meetings. They are held at the TWSA Main Office at 1246 W. Main St Sylva, NC on the third Tuesday of each month beginning at 5:30pm.**

What EPA Wants You to Know

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline (800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. TWSA is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity. Contaminants that may be present in source water include microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming; pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses; organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems; and radioactive contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water, which must provide the same protection for public health.

When You Turn on Your Tap, Consider the Source

The water that is used by this system is the Tuckasegee River and is located in Cullowhee, NC.

Source Water Assessment Program (SWAP) Results

The North Carolina Department of Environmental Quality (DEQ), Public Water Supply (PWS) Section, Source Water Assessment Program (SWAP) conducted assessments for all drinking water sources across North Carolina. The purpose of the assessments was to determine the susceptibility of each drinking water source (well or surface water intake) to Potential Contaminant Sources (PCSs). The results of the assessment are available in SWAP Assessment Reports that include maps, background information and a relative susceptibility rating of Higher, Moderate or Lower.

The relative susceptibility rating of each source for TWSA was determined by combining the contaminant rating (number and location of PCSs within the assessment area) and the inherent vulnerability rating (i.e., characteristics or existing conditions of the well or watershed and its delineated assessment area). The assessment findings are summarized in the table below:

Susceptibility of Sources to Potential Contaminant Sources (PCSs)

Source Name	Susceptibility Rating	SWAP Report Date
Tuckasegee	Higher	Sept 2020

The complete SWAP Assessment report for TWSA may be viewed on the Web at: <https://www.ncwater.org/?page=600> Note that because SWAP results and reports are periodically updated by the PWS Section, the results available on this web site may differ from the results that were available at the time this CCR was prepared. If you are unable to access your SWAP report on the web, you may mail a written request for a printed copy to: Source Water Assessment Program – Report Request, 1634 Mail Service Center, Raleigh, NC 27699-1634, or email requests to swap@ncdenr.gov. Please indicate your system name, number, and provide your name, mailing address and phone number. If you have any questions about the SWAP report please contact the Source Water Assessment staff by phone at 919-707-9098.

It is important to understand that a susceptibility rating of “higher” does not imply poor water quality, only the system’s potential to become contaminated by PCSs in the assessment area.

Help Protect Your Source Water

Protection of drinking water is everyone’s responsibility. You can help protect your community’s drinking water source(s) in several ways: (examples: dispose of chemicals properly; take used motor oil to a recycling center, volunteer in your community to participate in group efforts to protect your source, etc.).

Violations that Your Water System Received for the Report Year

During 2020, or during any compliance period that ended in 2020, we received NO violations that covered the time period of 2020.

Water Quality Data Tables of Detected Contaminants

We routinely monitor for over 150 contaminants in your drinking water according to Federal and State laws. The tables below list all the drinking water contaminants that we detected in the last round of sampling for each particular contaminant group. The presence of contaminants does not necessarily indicate that water poses a health risk. **Unless otherwise noted, the data presented in this table is from testing done January 1 through December 31, (2020).** The EPA and the State allow us to monitor for certain contaminants less than once per year because the concentrations of these contaminants are not expected to vary significantly from year to year. Some of the data, though representative of the water quality, is more than one year old.

Unregulated contaminants are those for which EPA has not established drinking water standards. The purpose of unregulated contaminant monitoring is to assist EPA in determining the occurrence of unregulated contaminants in drinking water and whether future regulations are warranted.

Important Drinking Water Definitions:

Not-Applicable (N/A) – Information not applicable/not required for that particular water system or for that particular rule.

Non-Detects (ND) - Laboratory analysis indicates that the contaminant is not present at the level of detection set for the particular methodology used.

Parts per million (ppm) or Milligrams per liter (mg/L) - One part per million corresponds to one minute in two years or a single penny in \$10,000.

Parts per billion (ppb) or Micrograms per liter (ug/L) - One part per billion corresponds to one minute in 2,000 years, or a single penny in \$10,000,000.

Parts per trillion (ppt) or Nanograms per liter (nanograms/L) - One part per trillion corresponds to one minute in 2,000,000 years, or a single penny in \$10,000,000,000.

Parts per quadrillion (ppq) or Picograms per liter (picograms/L) - One part per quadrillion corresponds to one minute in 2,000,000,000 years or one penny in \$10,000,000,000,000.

Picocuries per liter (pCi/L) - Picocuries per liter is a measure of the radioactivity in water.

Million Fibers per Liter (MFL) - Million fibers per liter is a measure of the presence of asbestos fibers that are longer than 10 micrometers.

Nephelometric Turbidity Unit (NTU) - Nephelometric turbidity unit is a measure of the clarity of water. Turbidity in excess of 5 NTU is just noticeable to the average person.

Action Level (AL) - The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Treatment Technique (TT) - A required process intended to reduce the level of a contaminant in drinking water.

Maximum Residual Disinfection Level (MRDL) – The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum Residual Disinfection Level Goal (MRDLG) – The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Locational Running Annual Average (LRAA) – The average of sample analytical results for samples taken at a particular monitoring location during the previous four calendar quarters under the Stage 2 Disinfectants and Disinfection Byproducts Rule.

Level 1 Assessment - A Level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.

Level 2 Assessment - A Level 2 assessment is a very detailed study of the water system to identify potential problems and determine (if possible) why an E. coli MCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions.

Maximum Contaminant Level (MCL) - The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Contaminant Level Goal (MCLG) - The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Tables of Detected Contaminants

REVISED TOTAL COLIFORM RULE:

Microbiological Contaminants in the Distribution System - For systems that collect *less than 40* samples per month

Contaminant (units)	MCL Violation Y/N	Your Water	MCLG	MCL	Likely Source of Contamination
Total Coliform Bacteria (presence or absence)	N	ND	0	TT*	Naturally present in the environment
<i>E. coli</i> (presence or absence)	N	ND	0	Routine and repeat samples are total coliform-positive and either is <i>E. coli</i> -positive or system fails to take repeat samples following <i>E. coli</i> -positive routine sample or system fails to analyze total coliform-positive repeat sample for <i>E. coli</i> <u>Note:</u> If either an original routine sample and/or its repeat samples(s) are <i>E. coli</i> positive, a Tier 1 violation exists.	Human and animal fecal waste

* If a system collecting fewer than 40 samples per month has two or more positive samples in one month, an assessment is required.

Turbidity*

Contaminant (units)	Treatment Technique (TT) Violation Y/N	Your Water	MCLG	Treatment Technique (TT) Violation if:	Likely Source of Contamination
Turbidity (NTU) - Highest single turbidity measurement	N	0.25 NTU	N/A	Turbidity > 1 NTU	Soil runoff
Turbidity (NTU) - Lowest monthly percentage (%) of samples meeting turbidity limits	N	100%	N/A	Less than 95% of monthly turbidity measurements are ≤ 0.3 NTU	

* Turbidity is a measure of the cloudiness of the water. We monitor it because it is a good indicator of the effectiveness of our filtration system. The turbidity rule requires that 95% or more of the monthly samples must be less than or equal to 0.3 NTU.

Inorganic Contaminants

Contaminant (units)	Sample Date	MCL Violation Y/N	Your Water	Range		MCLG	MCL	Likely Source of Contamination
				Low	High			
Antimony (ppb)	5/18/20	N	ND	N/A		6	6	Discharge from petroleum refineries; fire retardants; ceramics; electronics; solder
Arsenic (ppb)	5/18/20	N	ND	N/A		0	10	Erosion of natural deposits; runoff from orchards; runoff from glass and electronics production wastes
Barium (ppm)	5/18/20	N	ND	N/A		2	2	Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits
Beryllium (ppb)	5/18/20	N	ND	N/A		4	4	Discharge from metal refineries and coal-burning factories; discharge from electrical, aerospace, and defense industries
Cadmium (ppb)	5/18/20	N	ND	N/A		5	5	Corrosion of galvanized pipes; erosion of natural deposits; discharge from metal refineries; runoff from waste batteries and paints
Chromium (ppb)	5/18/20	N	ND	N/A		100	100	Discharge from steel and pulp mills; erosion of natural deposits
Cyanide (ppb)	8/4/2020	N	ND	N/A		200	200	Discharge from steel/metal factories; discharge from plastic and fertilizer factories
Fluoride (ppm)	5/18/20	N	ND	N/A		4	4	Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories
Mercury (inorganic) (ppb)	5/18/20	N	ND	N/A		2	2	Erosion of natural deposits; discharge from refineries and factories; runoff from landfills; runoff from cropland
Selenium (ppb)	5/18/20	N	ND	N/A		50	50	Discharge from petroleum and metal refineries; erosion of natural deposits; discharge from mines
Thallium (ppb)	5/18/20	N	ND	N/A		0.5	2	Leaching from ore-processing sites; discharge from electronics, glass, and drug factories

Nitrate/Nitrite Contaminants

Contaminant (units)	Sample Date	MCL Violation Y/N	Your Water	Range		MCLG	MCL	Likely Source of Contamination
				Low	High			
Nitrate (as Nitrogen) (ppm)	2/5/2020	N	ND	N/A		10	10	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits

Asbestos Contaminant

Contaminant (units)	Sample Date	MCL Violation Y/N	Your Water	Range		MCLG	MCL	Likely Source of Contamination
				Low	High			
Total Asbestos (MFL)	02/04/20	N	ND	N/A		7	7	Decay of asbestos cement water mains; erosion of natural deposits

Synthetic Organic Chemical (SOC) Contaminants Including Pesticides and Herbicides

Contaminant (units)	Sample Date	MCL Violation Y/N	Your Water	Range		MCLG	MCL	Likely Source of Contamination
				Low	High			
2,4-D (ppb)	5/1/2018	N	ND	N/A		70	70	Runoff from herbicide used on row crops
2,4,5-TP (Silvex) (ppb)	5/1/2018	N	ND	N/A		50	50	Residue of banned herbicide
Alachlor (ppb)	5/1/2018	N	ND	N/A		0	2	Runoff from herbicide used on row crops
Atrazine (ppb)	5/1/2018	N	ND	N/A		3	3	Runoff from herbicide used on row crops
Benzo(a)pyrene (PAH) (ppt)	5/1/2018	N	ND	N/A		0	200	Leaching from linings of water storage tanks and distribution lines
Carbofuran (ppb)	5/1/2018	N	ND	N/A		40	40	Leaching of soil fumigant used on rice and alfalfa
Chlordane (ppb)	5/1/2018	N	ND	N/A		0	2	Residue of banned termiticide
Dalapon (ppb)	5/1/2018	N	ND	N/A		200	200	Runoff from herbicide used on rights of way
Di(2-ethylhexyl) adipate (ppb)	5/1/2018	N	ND	N/A		400	400	Discharge from chemical factories
Di(2-ethylhexyl) phthalate (ppb)	5/1/2018	N	ND	N/A		0	6	Discharge from rubber and chemical factories
DBCP [Dibromochloropropane] (ppt)	5/1/2018	N	ND	N/A		0	200	Runoff/leaching from soil fumigant used on soybeans, cotton, pineapples, and orchards
Dinoseb (ppb)	5/1/2018	N	ND	N/A		7	7	Runoff from herbicide used on soybeans and vegetables
Endrin (ppb)	5/1/2018	N	ND	N/A		2	2	Residue of banned insecticide
EDB [Ethylene dibromide] (ppt)	5/1/2018	N	ND	N/A		0	50	Discharge from petroleum refineries
Heptachlor (ppt)	5/1/2018	N	ND	N/A		0	400	Residue of banned pesticide
Heptachlor epoxide (ppt)	5/1/2018	N	ND	N/A		0	200	Breakdown of heptachlor
Hexachlorobenzene (ppb)	5/1/2018	N	ND	N/A		0	1	Discharge from metal refineries and agricultural chemical factories
Hexachlorocyclopentadiene (ppb)	5/1/2018	N	ND	N/A		50	50	Discharge from chemical factories
Lindane (ppt)	5/1/2018	N	ND	N/A		200	200	Runoff/leaching from insecticide used on cattle, lumber, gardens
Methoxychlor (ppb)	5/1/2018	N	ND	N/A		40	40	Runoff/leaching from insecticide used on fruits, vegetables, alfalfa, livestock
Oxamyl [Vydate] (ppb)	5/1/2018	N	ND	N/A		200	200	Runoff/leaching from insecticide used on apples, potatoes and tomatoes
PCBs [Polychlorinated biphenyls] (ppt)	5/1/2018	N	ND	N/A		0	500	Runoff from landfills; discharge of waste chemicals
Pentachlorophenol (ppb)	5/1/2018	N	ND	N/A		0	1	Discharge from wood preserving factories
Picloram (ppb)	5/1/2018	N	ND	N/A		500	500	Herbicide runoff
Simazine (ppb)	5/1/2018	N	ND	N/A		4	4	Herbicide runoff
Toxaphene (ppb)	5/1/2018	N	ND	N/A		0	3	Runoff/leaching from insecticide used on cotton and cattle

Volatile Organic Chemical (VOC) Contaminants

Contaminant (units)	Sample Date	MCL Violation Y/N	Your Water	Range		MCLG	MCL	Likely Source of Contamination
				Low	High			
Benzene (ppb)	8/4/2020	N	ND	N/A		0	5	Discharge from factories; leaching from gas storage tanks and landfills
Carbon tetrachloride (ppb)	8/4/2020	N	ND	N/A		0	5	Discharge from chemical plants and other industrial activities
Chlorobenzene (ppb)	8/4/2020	N	ND	N/A		100	100	Discharge from chemical and agricultural chemical factories
o-Dichlorobenzene (ppb)	8/4/2020	N	ND	N/A		600	600	Discharge from industrial chemical factories
p-Dichlorobenzene (ppb)	8/4/2020	N	ND	N/A		75	75	Discharge from industrial chemical factories
1,2 – Dichloroethane (ppb)	8/4/2020	N	ND	N/A		0	5	Discharge from industrial chemical factories
1,1 – Dichloroethylene (ppb)	8/4/2020	N	ND	N/A		7	7	Discharge from industrial chemical factories
cis-1,2-Dichloroethylene (ppb)	8/4/2020	N	ND	N/A		70	70	Discharge from industrial chemical factories
trans-1,2-Dichloroethylene (ppb)	8/4/2020	N	ND	N/A		100	100	Discharge from industrial chemical factories
Dichloromethane (ppb)	8/4/2020	N	ND	N/A		0	5	Discharge from pharmaceutical and chemical factories
1,2-Dichloropropane (ppb)	8/4/2020	N	ND	N/A		0	5	Discharge from industrial chemical factories
Ethylbenzene (ppb)	8/4/2020	N	ND	N/A		700	700	Discharge from petroleum refineries
Styrene (ppb)	8/4/2020	N	ND	N/A		100	100	Discharge from rubber and plastic factories; leaching from landfills
Tetrachloroethylene (ppb)	8/4/2020	N	ND	N/A		0	5	Discharge from factories and dry cleaners
1,2,4 –Trichlorobenzene (ppb)	8/4/2020	N	ND	N/A		70	70	Discharge from textile-finishing factories
1,1,1 – Trichloroethane (ppb)	8/4/2020	N	ND	N/A		200	200	Discharge from metal degreasing sites and other factories
1,1,2 –Trichloroethane (ppb)	8/4/2020	N	ND	N/A		3	5	Discharge from industrial chemical factories
Trichloroethylene (ppb)	8/4/2020	N	ND	N/A		0	5	Discharge from metal degreasing sites and other factories
Toluene (ppm)	8/4/2020	N	ND	N/A		1	1	Discharge from petroleum factories
Vinyl Chloride (ppb)	8/4/2020	N	ND	N/A		0	2	Leaching from PVC piping; discharge from plastics factories
Xylenes (Total) (ppm)	8/4/2020	N	ND	N/A		10	10	Discharge from petroleum factories; discharge from chemical factories

Lead and Copper Contaminants

Contaminant (units)	Sample Date	Your Water	Number of sites found above the AL	MCLG	AL	Likely Source of Contamination
Copper (ppm) (90 th percentile)	8/20/2018	0.0	0	1.3	AL=1.3	Corrosion of household plumbing systems; erosion of natural deposits
Lead (ppb) (90 th percentile)	8/20/2018	5.7	0	0	AL=15	Corrosion of household plumbing systems; erosion of natural deposits

Total Organic Carbon (TOC)

Contaminant (units)	TT Violation Y/N	Your Water (RAA Removal Ratio)	Range Monthly Removal Ratio Low - High	MCLG	TT	Likely Source of Contamination	Compliance Method (Step 1 or ACC#_)
Total Organic Carbon (removal ratio) (TOC)-TREATED	N	100%	HIGH	N/A	TT	Naturally present in the environment	

Disinfectant Residuals Summary

	Year Sampled	MRDL Violation Y/N	Your Water (highest RAA)	Range		MRDLG	MRDL	Likely Source of Contamination
				Low	High			
Chlorine (ppm)	2020	N	1.00	0.91	1.00	4	4.0	Water additive used to control microbes

Stage 2 Disinfection Byproduct Compliance - Based upon Locational Running Annual Average (LRAA)

Disinfection Byproduct	Year Sampled	MCL Violation Y/N	Your Water (highest LRAA)	Range		MCLG	MCL	Likely Source of Contamination
				Low	High			
TTHM (ppb)						N/A	80	Byproduct of drinking water disinfection
B01		N	41	19	59			
B02		N	19	11	25			
HAA5 (ppb)						N/A	60	Byproduct of drinking water disinfection
B01		N	25	22	30			
B02		N	21	18	19			

The PWS Section requires monitoring for other misc. contaminants, some for which the EPA has set national secondary drinking water standards (SMCLs) because they may cause cosmetic effects or aesthetic effects (such as taste, odor, and/or color) in drinking water. The contaminants with SMCLs normally do not have any health effects and normally do not affect the safety of your water.

Other Miscellaneous Water Characteristics Contaminants

Contaminant (units)	Sample Date	Your Water	Range		SMCL
			Low	High	
Iron (ppm)	5/18/20	ND	N/A		0.3 mg/L
Manganese (ppm)	5/18/20	ND	N/A		0.05 mg/L
Nickel (ppm)	5/18/20	ND	N/A		N/A
Sodium (ppm)	5/18/20	10.7	N/A		N/A
Sulfate (ppm)	5/18/20	ND	N/A		250 mg/L
pH	5/18/20	7.9	N/A		6.5 to 8.5

SENDER: COMPLETE THIS SECTION	COMPLETE THIS SECTION ON DELIVERY
<ul style="list-style-type: none"> Complete items 1, 2, and 3. Print your name and address on the reverse so that we can return the card to you. Attach this card to the back of the mailpiece, or on the front if space permits. 	<p>A. Signature <input checked="" type="checkbox"/> Agent <input type="checkbox"/> Addressee</p> <p>B. Received by (Printed Name) H. Roberson</p> <p>C. Date of Delivery APR 19 2021</p> <p>D. Is delivery address different from item 1? <input type="checkbox"/> Yes If YES, enter delivery address below: <input type="checkbox"/> No</p>
<p>1. Article Addressed to: wcu/office of Physical Plant/gmt 3746 Old Cullowhee Rd. Cullowhee, NC 28723</p> <p>9590 9402 2994 7094 8090 81</p>	<p>3. Service Type <input type="checkbox"/> Adult Signature <input type="checkbox"/> Adult Signature Restricted Delivery <input type="checkbox"/> Certified Mail® <input type="checkbox"/> Certified Mail Restricted Delivery <input type="checkbox"/> Collect on Delivery <input type="checkbox"/> Collect on Delivery Restricted Delivery <input type="checkbox"/> Insured Mail <input type="checkbox"/> Insured Mail Restricted Delivery (over \$500)</p> <p><input type="checkbox"/> Priority Mail Express® <input type="checkbox"/> Registered Mail™ <input type="checkbox"/> Registered Mail Restricted Delivery <input type="checkbox"/> Return Receipt for Merchandise <input type="checkbox"/> Signature Confirmation™ <input type="checkbox"/> Signature Confirmation Restricted Delivery</p>
<p>2. Article Number (Transfer from service label) 7017 1000 0000 9036 2440</p>	
PS Form 3811, July 2015 PSN 7530-02-000-9053	Domestic Return Receipt

SENDER: COMPLETE THIS SECTION	COMPLETE THIS SECTION ON DELIVERY
<ul style="list-style-type: none"> Complete items 1, 2, and 3. Print your name and address on the reverse so that we can return the card to you. Attach this card to the back of the mailpiece, or on the front if space permits. 	<p>A. Signature <input checked="" type="checkbox"/> Agent <input type="checkbox"/> Addressee</p> <p>B. Received by (Printed Name) G. Koyote Peterson</p> <p>C. Date of Delivery 4-20-21</p> <p>D. Is delivery address different from item 1? <input type="checkbox"/> Yes If YES, enter delivery address below: <input type="checkbox"/> No</p>
<p>1. Article Addressed to: Dillsboro water utilities P.O. Box 166 Dillsboro, NC 28725-0166</p> <p>9590 9402 2994 7094 8090 85</p>	<p>3. Service Type <input type="checkbox"/> Adult Signature <input type="checkbox"/> Adult Signature Restricted Delivery <input type="checkbox"/> Certified Mail® <input type="checkbox"/> Certified Mail Restricted Delivery <input type="checkbox"/> Collect on Delivery <input type="checkbox"/> Collect on Delivery Restricted Delivery <input type="checkbox"/> Insured Mail <input type="checkbox"/> Insured Mail Restricted Delivery (over \$500)</p> <p><input type="checkbox"/> Priority Mail Express® <input type="checkbox"/> Registered Mail™ <input type="checkbox"/> Registered Mail Restricted Delivery <input type="checkbox"/> Return Receipt for Merchandise <input type="checkbox"/> Signature Confirmation™ <input type="checkbox"/> Signature Confirmation Restricted Delivery</p>
<p>2. Article Number (Transfer from service label) 7017 1000 0000 9038 2426</p>	
PS Form 3811, July 2015 PSN 7530-02-000-9053	Domestic Return Receipt

SENDER: COMPLETE THIS SECTION	COMPLETE THIS SECTION ON DELIVERY
<ul style="list-style-type: none"> Complete items 1, 2, and 3. Print your name and address on the reverse so that we can return the card to you. Attach this card to the back of the mailpiece, or on the front if space permits. 	<p>A. Signature <input checked="" type="checkbox"/> Agent <input type="checkbox"/> Addressee</p> <p>B. Received by (Printed Name) Ashley Fisher</p> <p>C. Date of Delivery APR 21 2021</p> <p>D. Is delivery address different from item 1? <input type="checkbox"/> Yes If YES, enter delivery address below: <input type="checkbox"/> No</p>
<p>1. Article Addressed to: Cowan Valley Home owners P.O. Box 256 Webster, NC 28788-0256</p> <p>9590 9402 2994 7094 8090 78</p>	<p>3. Service Type <input type="checkbox"/> Adult Signature <input type="checkbox"/> Adult Signature Restricted Delivery <input type="checkbox"/> Certified Mail® <input type="checkbox"/> Certified Mail Restricted Delivery <input type="checkbox"/> Collect on Delivery <input type="checkbox"/> Collect on Delivery Restricted Delivery <input type="checkbox"/> Insured Mail <input type="checkbox"/> Insured Mail Restricted Delivery (over \$500)</p> <p><input type="checkbox"/> Priority Mail Express® <input type="checkbox"/> Registered Mail™ <input type="checkbox"/> Registered Mail Restricted Delivery <input type="checkbox"/> Return Receipt for Merchandise <input type="checkbox"/> Signature Confirmation™ <input type="checkbox"/> Signature Confirmation Restricted Delivery</p>
<p>2. Article Number (Transfer from service label) 7017 1000 0000 9036 2433</p>	Restricted Delivery
PS Form 3811, July 2015 PSN 7530-02-000-9053	Domestic Return Receipt



RUSTY & GUNDDY STEWMAN
 58 HOMINY LANE
 SYLVA, NC 28779-6208

ACCOUNT #	LOCATION #	SERVICE ADDRESS	SERVICE DATES
104950	04-004400	58 HOMINY LANE, Sylva NC	2/03/2021 - 3/04/2021

POSTED DATE	DESCRIPTION	CURRENT	PREVIOUS	USAGE	READING DATES	DAYS	AMOUNT
	Balance Forward: 02/28/2021						33.54
03/21/2021	Law Charge						13.00
03/21/2021	SEWER NORTH CHARGE	905.413	502,174	3,739	02/03/2021-03/04/2021	29	21.31
03/21/2021	Water Charge	905.413	502,174	3,739	02/03/2021-03/04/2021	29	21.31
03/21/2021	System Improvement: Sewer						3.83
03/21/2021	System Improvement: Water						3.83
03/21/2021	Payment Check						-293.39
PAYMENT LATE AFTER							PAY THIS AMOUNT
4/25/2021							-100.58
PAY ON TIME AND SAVE			STATEMENT DATE		PAY THIS AMOUNT		
C.00			4/1/2021		-100.58		

- AUTOMATIC BANK DRAFT SERVICE MUST BE REQUESTED THROUGH
 OUR OFFICE. CALL 828-686-8189 EXT. 201 OR COME BY OUR FRONT
 DESK FOR DETAILS. THE NEW PHONE NUMBER TO PAY ONLINE IS
 1-877-865-7968. TWSA'S WATER QUALITY REPORT CAN BE VIEWED AT
<https://bit.ly/3g7YhHF>

Please Return This Stub With Payment

Account: 104950
 Location: 04-004400
 Customer: RUSTY & GUNDDY STEWMAN
 Service At: 58 HOMINY LANE, Sylva NC
 Amount Due Now: -100.58
 Late After: 4/25/2021
 After Due Date: -100.58

RUSTY & GUNDDY STEWMAN
 58 HOMINY LANE
 SYLVA, NC 28779-6208

(Office Use) Circle Payment Type: Cash Check# _____ Credit Card Date Received _____
 If this symbol (*) is next to your reading, it is an estimated read.